



## WARRANTY ASSESSMENT

### Customer Details

Name:

Address:

Contact Number:

Email:

### Product Details

Store of Purchase:

Date of Purchase:

Name of Product (if known):

Type of Product:

Invoice Number (including photo of docket):

### Condition Report

Please describe the product's current condition including the quality problem:

Is the product clean & free of stains and marks? (Y/N):

What do you believe has caused the problem?

**Please email/attach suitable photographs, showing the problem clearly. We require, as a minimum, the following photographs.**

- a) The entire product    b) Any label/identifying code (if applicable)    c) The problem area/component**

**PLEASE RETURN THIS FORM WITH PHOTOGRAPHS VIA EMAIL OR MAIL TO YOUR STORE OF PURCHASE**

Launceston: Lot 5, 4 Broadland Drive, LAUNCESTON, 7250

Cootee: 159 Bass Hwy, COOEE, 7320

Kingston: 34 Mertonvale Cct, KINGSTON, 7050

email: importerlaunceston@gmail.com

email: importercooee@gmail.com

email: importerkingston@gmail.com